

# Venâncio Ventura

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venancioventura21@gmail.com

DOB: 14/08/1998 | NATIONALITY: Brazilian |

Link: <https://uxvenancioventura.webflow.io/>

## Summary

Dynamic and dedicated professional transitioning into the field of graphic design and UI/UX design with a foundation in visual aesthetics and user-centered design principles. Currently pursuing a bachelor's degree on Graphic Design. Adept at utilizing industry-standard design software to create compelling visuals and intuitive user experiences. Seeking to leverage academic training and hands-on projects to contribute to a creative team in an entry-level role. Passionate about transforming ideas into engaging designs that enhance user satisfaction and brand perception.

## Skills

- Familiarity with UX/UI design principles and best practices
- Proficiency in Figma
- Understanding of typography, color theory, and layout design
- Ability to create wireframes, prototypes, and mockups
- Knowledge of user research techniques and usability testing
- Strong attention to detail and problem-solving skills
- Basic understanding of HTML/CSS and responsive design principles
- Ability to collaborate effectively in a team environment
- Strong communication and presentation skills
- Eagerness to learn and adapt to new design trends and technologies

## Education

Online Certificate: Google UX Design

Google, July 2024 - September 2024

Status - Completed

Online Certificate: Figma UI UX Design Advanced

Udemy, July 2024 - July 2024

Status - Completed

Online Certificate: PRO FIGMA WEB | UI DESIGN of Sites and Web Systems with Figma

Udemy, June 2024 - July 2024

Status - Completed

Bachelor's Degree: Graphic Design

Universidade Cruzeiro do Sul, July 2024 - December 2026

São Paulo

Status - Currently enrolled

Online Certificate: Strategic Website Design Bootcamp™ - Complete  
Webflow Course

Udemy, August 2024

Status - Completed

## Experience

Assistant Team Lead

March 2024 - July 2024

Teleperformance

São Paulo

- Dynamic Assistant Team Leader with a proven track record of supporting team effectiveness and achieving organizational goals.
- Experienced in mentoring and guiding team members to optimize performance and productivity. Skilled in project coordination, task delegation, and fostering a collaborative team environment.
- Effective communicator with strong leadership qualities, adept at resolving conflicts and promoting positive work culture.
- Committed to driving team success through strategic planning, goal setting, and continuous improvement initiatives.

Subject Matter Expert

December 2021 - March 2024

Teleperformance

São Paulo

- Experienced Subject Matter Expert with deep expertise in Digital Marketing platforms.
- Proven track record of providing authoritative guidance, solving complex problems, and driving strategic initiatives to improve processes and outcomes.
- Skilled in research, analysis, and knowledge dissemination, with a strong ability to collaborate effectively across teams and stakeholders.
- Recognized for delivering high-quality insights, training, and support to ensure organizational success and excellence in Digital Marketing support.

Quality Analyst (Temp)

December 2023 - February 2024

Teleperformance

São Paulo

- Quality Analyst Temp with experience in implementing and maintaining quality assurance processes to ensure product excellence and customer satisfaction.
- Proficient in conducting audits, analyzing data, and identifying areas for improvement to enhance operational efficiency.
- Skilled in developing quality standards, creating documentation, and providing training to ensure compliance with regulatory requirements. Strong attention to detail and analytical skills, with a proven ability to drive continuous improvement initiatives across diverse teams.

Bilingual Technical Support Analyst

December 2020 - December 2021

Teleperformance

São Paulo

- Experienced Technical Support Analyst with a strong background in troubleshooting software issues, providing timely resolutions to technical problems, and ensuring customer satisfaction.
- With a proven track record of delivering high-quality technical assistance in fast-paced environments and Digital Marketing platforms.

Office Assistant

May 2019 - March 2020

Optica Sella

São Paulo

- Adept at managing invoicing, overseeing accounts payable and receivable, and ensuring accurate financial records.
- Skilled in handling customer transactions, maintaining inventory, and providing administrative support to ensure smooth operations.
- Detail-oriented and proficient in using office software and systems to streamline processes and enhance efficiency.

Technical Support Analyst  
November 2017 - March 2019

Desempenho Informática

São Paulo

- Seasoned technical support specialist with a focus on training new hires and managing challenging customer interactions.
- Proven track record in guiding and mentoring team members, ensuring comprehensive understanding of technical processes and customer service protocols.

## Languages

Portuguese: First language

English:

C1

Advanced

Spanish:

B1

Intermediate



7 Courses

**Foundations of User  
Experience (UX) Design**

**Start the UX Design Process:  
Empathize, Define, and  
Ideate**

**Build Wireframes and Low-  
Fidelity Prototypes**

**Conduct UX Research and  
Test Early Concepts**

**Create High-Fidelity Designs  
and Prototypes in Figma**

**Build Dynamic User  
Interfaces (UI) for Websites**

**Design a User Experience for  
Social Good & Prepare for  
Jobs**



Sep 3, 2024

## Venâncio Ventura

has successfully completed the online, non-credit Professional  
Certificate

# Google UX Design

Those who earn the Google UX Design Professional Certificate have completed seven courses, developed by Google, that include hands-on, practice-based assessments and are designed to prepare them for introductory-level roles in UX design. They can complete the design process from beginning to end: empathizing with users, defining their pain points, coming up with ideas for design solutions, creating wireframes and prototypes, and testing designs to get feedback.

Amanda Brophy  
Global Director of  
Google Career  
Certificates

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Verify this certificate at:

[https://coursera.org/verify/profession  
al-cert/N0KTRY1L5XHL](https://coursera.org/verify/professional-cert/N0KTRY1L5XHL)